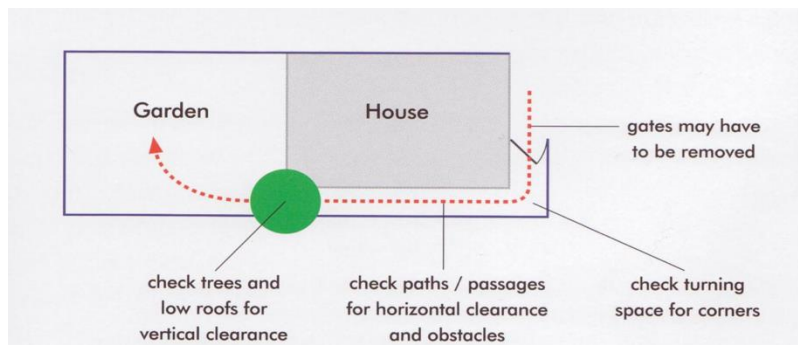


Hot Tub Access Requirements

Firstly, you must ensure you have adequate access for the size of the spa you have chosen. Please note: The dimensions listed in the brochure or on the website are the total outer dimensions of the hot tub allow 30mm for packaging. A good rule is at least 1m gap is needed for 2m x 2m models, less for some spa's models more for others, please contact the office if you need help with sizes.

Check the widths & heights of doorways, passages and gates to make sure the hot tub can pass through. Gates, fences and doors may need to be removed (prior to delivery).

Make sure that there is nothing protruding such as drainage pipes or sills that could obstruct the way.



Check to see if there are any low roofs or branches that would hinder vertical clearance. If there are any corners on the path to your designated installation site, check to see the hot tub will pass.

The route to where the hot tub is to be sited should be flat and level and not soft ground. Check and inform us if there are any slopes, retaining walls, steps or level differences that may cause problems. Any extra resources required would be charged extra.

Under special circumstances, where there is no clear or easy route, a crane can be used to position your hot tub. Please contact us to arrange this service if you think it may be necessary. Please note that the cost of the crane would be charged extra to the customer.

Most hot tubs are delivered on their sides on a specially made hot tub Teflon sledge, (see picture). You must therefore make sure the access is big enough for the hot tub and the sledge. Please bear in mind the height of the hot tub will increase slightly when on the cart by approximately 40mm



If access is not possible through your property, another option is to ask a neighbour if they have sufficient access and could remove a fence panel or similar saving on the cost of a crane

Please Note: **If we cannot gain access due to unprepared routes or gaps incorrectly measured, and a Re delivery is needed this will be charged at £200**

If you are unsure of access a walk-through video of the route can be emailed to the office to check before hand, any queries please call the office on 01246 261807 Email: jpgspas@gmail.com

We look forward to seeing you soon with your new Hot Tub ☺